

PENDRIVE/GOOGLE DRIVE & MOBILE CLASSES

DESCRIPTION & TERMS

1. Duration:

- Hours of per video- approx. 2 hours
- No. of Video files: as per recording of latest batch)
- Storage space: as per number of classes

2. **Amendments:** Necessary amendments will be provided.

3. Delivery:

- Will be dispatched to the address within 3-4 Working Days from the date of order placed.

4. Video Validity and Extension:

Validity	6 Months from date of installation or exam term whichever is earlier. FURTHER EXTENSION IS NOT POSSIBLE
Views	2 Views per video. If views are lost due to technical issues faced while playing the videos, it will be restored only when views get fully exhausted. The errors need to be reported with attached snapshots at the earliest to our email id

5. Refund Policy:

We have strict no refund policy. Confirm carefully before enrolling.

6. Payment options:

You can enroll by paying as per any of the following options through online mode only.

- Net banking
- Google Pay (Via "Bank Transfer" option)
- Phone pe (Via "Bank Transfer" option)
- Paytm Bank
- Cash / Cheque Deposit Directly in our Bank

7. Batch Transfer:

Enrolment is for the specific batch only. Batch transfers are not permitted.

8. Mode Transfer:

You cannot avail pen drives if you are enrolled for live batch and vice-versa.

9. Doubts During the Classes:

You can mail your query in d2hclasses@mohitsir.com

10. SYSTEM SPECIFICATIONS:

(A) LAPTOP / DESKTOP / COMPUTER CLASSES:

- Classes will play through a Software and it will be run /install in both Laptop & Desktop / Computer (Computer /Desktop Monitor size should not be more than 17" inches) should have required specification of 2 GB **RAM** or more & 32 Bit Operating System or more. Temp files should be deleted from C Drive, and should not have several movies, files, etc on its hard disk.
- The Operating System of Laptop / Computer / Desktop must be Windows 7 Professional only or more and not IOS.
- Ear phone, for better concentration and audio quality.
- Internet connection will be required through entire time when you play videos but it will consume only 5-10 MB data per video class of 2 Hrs approx...

(B) MOBILE APP CLASSES:

- Classes will be play only in Android Mobile – Above 6.1 version with minimum 3 GB RAM and not be play in Motorola Phones & IOS.
- Classes are in downloadable format not streaming videos like YouTube.
- You have to save videos after download in your mobile only, if your phone or internal memory is not enough you have to insert SD card for storage.

THERE IS NO TRANSFER POSSIBLE TO ANOTHER DEVICE DUE TO ANY REASON.

11. Uninstall / Disable*

a. Disable- Remote Desktop Connection from control pan

b. Uninstall- Antivirus - MacAfee/ Avast / Avg or any other free wares are not supported.

Turn off windows firewall if not using any antivirus.

* During the time the videos are being played on your system.

12. Documentation:

Even payment is made but classes will be send only after we receive scan copy of following documents:

- (i) Both sided AADHAR CARD/ VOTER ID / DRIVING LICENSE (Any one).**
- (ii) INSTITUTE REGISTRATION LETTER / ONLINE ID CARD.**

13. FOR FOUNDATION ONLINE LIVE CLASSES:

Read this point ONLY if you have enrolled for FOUNDATION LIVE ONLINE-

Please note that only ECO, BCR , BCK will be available live online & rest subjects classes will be sent by Google Drive / android App that you may choose later.

IMPORTANT POINTS:

- ❖ HANDOUTS IF ANY WILL BE PROVIDED ONLY IN SOFT COPY MODE.
- ❖ IF DUE TO COVID19 WE AREN'T ABLE TO SEND HARDCOPY OF MATS OR THERE IS ANY DELAY IN SENDING THEN WE SHALL PROVIDE SOFTCOPIES OF MATS SO THAT YOUR LEARNING DOESN'T STOP.
- ❖ IF YOU SELECTED PENDRIVE INSTEAD OF GOOGLE DRIVE BUT DUE TO COVID19 WE AREN'T ABLE TO SEND IT THEN WE SHALL CONVERT IT INTO GOOGLE DRIVE MODE & REFUND THE COST OF PENDRIVE ONLY.
- ❖ WE DO NOT TRANSFER GOOGLE DRIVE/ PENDRIVE CLASSES TO MOBILE APP CLASSES AND VICE VERSA.
- ❖ **YOU HAVE TO INSTALL YOUR CLASSES WITHIN 15 DAYS** OTHERWISE your classes will expire without any refund.

14. Helpline No.:

For any further queries please contact us on 6290935202 / 6290948313 /8420129525

/9830196846 from **MON to SAT** between **10 AM to 07 PM** or write us at

d2hclasses@mohitsir.com

Any attempt to record the class audio or video or both will lead to cancellation of CLASSES WITHOUT REFUND and Legal action will be taken for infringement of copyrights and others laws.